

Information Technology Traineeships

For those who love technology, the Information Technology field offers a number of opportunities and areas to specialise in. Office based IT traineeships will teach trainees the fundamentals of managing an IT network, hardware, helpdesk support and more.

What are some of the duties involved in an information technology traineeship?

- ✓ IT support and maintenance
- ✓ Help desk support
- ✓ Hardware & software installation
- ✓ Networking
- ✓ Internet and software troubleshooting
- ✓ Problem resolutions

2 Years

- A fulltime IT traineeship goes for 2 years
- An IT school based traineeship (SBT) goes for 2 years spread across Year 11 & 12
- An IT SBT must complete a minimum of 100 days of paid employment across Year 11 & 12

What does a typical week look like?

- ✓ 5 days per week at work (typically Monday-Friday 9am-5pm)
- ✓ Qualification completed online

What are some of the units offered in the course?

- ✓ Create basic databases
- ✓ Monitor physical database implementation
- ✓ Link an RFID system to a database
- ✓ Create a data warehouse
- ✓ Determine project specifications and secure client agreement
- ✓ Apply software development methodologies
- ✓ Use online learning tools
- ✓ Develop detailed technical design
- ✓ Build a graphical user interface
- ✓ Work effectively in the digital media industry

What qualification is completed in the traineeship?

Certificate III in Information, Digital & Media Technology

Additional studies after the traineeship:

Certificate IV in Information Technology

Certificate IV in Networking

Certificate IV in Support

Diploma of Information Technology

Career pathway:

- ✓ Helpdesk Support
- ✓ IT Technician
- ✓ Web Developer
- ✓ Software Developer
- ✓ ICT Manager
- ✓ Network Engineer
- ✓ Business Analyst
- ✓ Business owner
- ✓ Cyber Security

What we look for in a suitable candidate

- ✓ Decision making
- ✓ Problem solving
- ✓ Critical thinking
- ✓ Customer service
- ✓ Written and verbal communication
- ✓ Passion for working with technology

Industry demand:

The rate of technology development and the demand of highly skilled IT professionals has accelerated dramatically and will continue to grow in the coming decade.

What is the pay rate?

<https://calculate.fairwork.gov.au/findyouraward>



Questions?

If you have any questions, please call our office on 1800 993 200 or visit our website www.mygateway.org.au

